



# E-BOOKING GUIDE (N. AMERICA) VESSEL SCHEDULES

Last updated 4/30/18

## нмм≉

Schedules can be found front and center on the Home landing page.

The most commonly searched schedule is "**Port to Port**", however you can also search by:

\* Vessel Schedule\* Calling Port, or\* Service Network

Simply click on the tab that best describes how you wish to search.

	Sch	edule			
	Ро	rt-to-Port	Vessel Schedule	by Calling Port	Service Network
	Fron Ple * Per	n ease input locatic riod 20180411	on name	To Please input locat • View Type	tion name <b>Q</b> ist O Calendar
	My	Schedule	* Please register yo	our favorite schedule	My Schedule +
	* Prie	ority All	<ul> <li>✓ Sorting Option</li> </ul>	Departure Date	Search
Schedule				Service Networ	k
Port-to-Port Vessel Name	Vessel Schedul Vess	le by Calling sel Code	Port Service Network KHHDU123) Search	Service	♀ - West Network (2M+H Strateg

#### Schedule

Port-to-F	Port	/essel Sch	edule	by Ca	alling Po	ort	Service Network
Country			Port				
Select		~	Select			~	
Duration	2018 🗸	04 🖌 12	<b>~</b>	~ 2018	✔ 04	✔ 26	<b>&gt;</b>
Option	O Includir	ig Feeder Ve	ssel 💿	Mother V	essel Only	/	
							Search



## 2. How to Check Schedules



Enter in your origin and destination, along with the search period you are looking for.

There are two types of "view" options for the schedule results – List or Calendar.

'List' option will show all details at one time, where as 'calendar' option only shows vessel name on the day of departure.

If you click on the vessel name from the "calendar option", the vessel details appear.

## 2. How to Check Schedules

#### Schedule





If you find the vessel you would like to book,

Select the radio button next to the vessel. And click "booking"

(From the calendar option, you must first click on the vessel, then click "booking")

This will take you to the booking menu with your selected information already populated.

## **2.** How to Check Schedules

#### LIST OPTION

Rail cutoff time :
 Local nort cutoff time



#### **CALENDAR OPTION**

.oading Port : LONG							
Loading Port : LONG			April 201	8			
SUN			April, 201	0			
	MON	ANGELES, CA	WED	THU	FDI	SAT	
1	2	3	4	5	6	7	
				HYUNDAI HONGKONG (PS2)			
8	9	10	11	12 HYUNDAI SINGAPORE (PS2)	13	14	
15	16	17	18	19	20	21	
				(PS2)			
Sailing S	chedules R	esults (Deta	iil) 🗸				
Vessel : HYUNDA	SINGAPORE 097W	Vessel Schedules					
Total Transit Time		15 days (Ocean Tra	nsit Time:15 days)	Vessel Info			
Shipping Instructi	on Closing Time	Contact your neare	st office				
		14/09/2018, 4:00	PM (DC)				
		APM TERMINALS (	LOS ANGELES, CA)				
f 0.1		YUNDAI PUSAN I	IEWPORT (BUSAN, KO	REA)			
cations Only		MMF					
O Brazil				Arrival		Mode	
○ Mexico		*	* Location Date*				
0		4-12	KOREA	2018-04	27	097W	
		i other equipment	types.	nes.		Booking	



If selected vessel is closed or unavailable, you will receive the following pop up.

No booking can be created on a closed vessel. You must choose an alternate option, or contact your regional customer service group for manual booking creation.

## **2.** How to Check Schedules

#### LIST OPTION

Sailing Schedules Results ading Port I NORFOLK VA LOS ANGELES, Port Port (Terminal) UGS AGECES. INVINOU SINGAPORE UGS ANGELES, INVINOU SINGAPORE UGS ANGELES, INVINOU SINGAPORE INVINOU SINOU SINOU SINOU SINOU SINOU SINOU SINOU SI	CA LONG	G BEACH,	CA NEW YOR	MAP Box	king	ownload Microsoft Cut Off	: Silverlight. Excel	Click Vessel n	ame to select		April 201	0		
Adding Port I: NORFOLIC VA LOS ANGELES, Port (remninab) 100 sector: (ARA) 100 sector	CA LONG	g Beach,	CA NEWLYCH	MAP Box	king	Cut Off	Excel				April 201	0		
Ading Port I NORFOLK VA LOS ANGELES Port (Terminal) D 05 Agents (MAN) LOS ANGELES HYUNDU SINGAPORE 097W (PS2) LOS ANGELES HYUNDU TOKYO	CA LONG	G BEACH,	CA NEW YOR	CNY							April 201	0		
Losading Port         Vessal           1         Los ANGELES	Operator	G BEACH,	CA NEW YOR	N, INT 📑	-						April, 201	8		
Loading Port (Terminal)         Vessal           )         L05 Suscess (2RM)         HYUNDAI SINGAPORE 097W (952)           )         L05 AMGRES.         HYUNDAI TOKYO	Operator							Loading Port : LONG	BEACH, CA LOS	ANGELES, CA	NEW YORK, NY	IORFOLK, VA		
LOS AMORES.         HYUNDAI SINGAPORE 097W (PS2)           LOS ANGELES.         HYUNDAI TOKYO CA		Depart	T/S	Vessel	Arrive	Discharging Port (Terminal)	Ocean T/time (days)	SUN	Z	TUE 3	WED 4	5	FRI 6	5AT 7
LOS ANGELES, HYUNDAI TOKYO	HMM	APR 12 2018			APR 27 2018	BUSAN, KOREA	15					HONGKONG (PS2)		
(APM) 107W (PS2)	HMM	APR 19 2018			MAY 04 2018	BUSAN, KOREA (HNC)	15	8	9	10	11	12 HYUNDAI SINGAPORE (PS2)	13	14
CA (APM) 077W (PS2)	HMM	APR 26 2018			MAY 11 2018	BUSAN, KOREA (HNC)	15	15	16	17	18	19	20	21
) LOS ANGELES. CA (APM) 107W (PS2)	HMM	MAY 03 2018			MAY 18 2018	BUSAN, KOREA (HNC)	15					HYUNDAI TOKYO (PS2)		
) LOS ANGELES. HYUNDALJAKARTA CA (APM) 087W (PS2)	HMM	MAY 10 2018			MAY 25 2018	BUSAN, KOREA (HNC)	15	Sailing S	chedules R	esults (Deta	iD			
dates and times are local dates and times. imated data is given without any guarantee and	subject to ch	hange with	hout prior notice.					Vessel : HYUNDA	I SINGAPORE 097W	Vessel Schedules	<b>V</b>			
								Total Transit Tim	e i	15 days (Ocean Tra	nsit Time:15 days)	Vessel Info		
								Shipping Instruct	on Closing Time	Contact your neare	st office			
								Cargo Cut off Tir	ne (Normal Dry) :	04/09/2018, 4:00 F	PM (DC)			
								Loading Termina		APM TERMINALS (I	LOS ANGELES, CA)			
								Discharging Tern	inal :	HYUNDAI PUSAN N	IEWPORT (BUSAN, KO	REA)		
								Vessel Operator		HMM				
								Location	Departure	ate:	Location	Arrival Date*		Mode
								LOS ANGELES, CA	2018	-04-12	BUSAN, KOREA	2018-04-	27	HYUNDAI SINGAPO 097W
Message from webp	age stop	or V	VD Clos	ed!! Plea	se selo	ect vesse	el agai Oł	Carpo c.t. of time itor     Please contact our local     N	isi (by) may not assign	to other equipment	types.			Bookir

**CALENDAR OPTION** 



You can also add the schedule search to the "MY SCHEDULE" option. You are able to personalize search options in order to make the process quick and easy!

Click on "My Schedule" to begin.

Enter in your origin and destination pair and click the (+) sign to add. \*To delete the option, click the (-) sign.

Click Save.

Schedule appears for selection.

## 2. How to Check Schedules





As an additional feature, you can have schedules sent automatically to your inbox weekly or monthly.

To start, click on "MY HMM" and then "AUTO EMAIL NOTIFICATIONS".

Main Menu	Recent Menu						
MY HMM							
My Info							
Auto-Email Notifications							
My Report							
Account Manag	Account Management						
Help Desk							

### 2. How to Check Schedules



My email address :

#### My Schedule email

· You will receive the latest Sailing Schedule provided by HMM main system.

				Regibiter
Origin	Destination	Duration	Recipient list	Control
LOS ANGELES, CA	BUSAN, KOREA	Monthly, 1		Modify / Delete

♠ > MY HMM > Auto-Email Notifications

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Setup total recipient list

Donist



Click on "REGISTER" to set up the schedule you would like to receive.

Enter in information as requested, and click "SAVE"

Main Menu	Recent Menu
MY HMM My Info My Schedule	
Auto-Email Noti	ifications
My Report Account Manag Help Desk	ement

2. How to Check Schedules

## I Auto-Email Notifications

♠ > MY HMM > Auto-Email Notifications

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#### • My email address :

My Schedule E	nail				
Ouration of Email	Select 🔽				Register
imail Address	You can share your schedule with others b (ex) abc@hmm21.com;123@hmm21.com	y separating email addresses by sem	i colon (;)		Control Modify / Delete
My Schedule S	etting				
From(Place of	Receipt)	My Schedule			
LOS ANGELES, CA	<b>Q</b>		My Schedule +		
From(Place of	Loading) optional	● USLAX - KRPUS			
Input Location	<b>Q</b>				
To(Place of Di	scharging) optional				
Input Location	<b>Q</b>				
To(Place of De	livery)				
DUSAN KODEA	<b>Q</b>				
BUSAN, KUREA					
BUSAN, KOREA		<b>V</b>		_	
Period	2018 V 05 V 21 V 2 weeks	▼			



HMM will then send emails based on your requirements directly to your inbox.

Main Menu	Recent Menu
MY HMM	
My Info	
My Schedule	
Auto-Email Not	ifications
My Report	
Account Manag	jement
Help Desk	

HMM Hyundai Merchant Marine CO., LTD.

## e-mail Report

Origin		LONG BEACH,	CA		Destination			GUNPO, KOREA				
Vessel	Departu	res in 4 Week(s	) from		05/	15/18						
Loading Port (Departure)	Vessel/ Voyage		Vessel/ Voyage		Vessel/ Voyage SVC		T/S		Vessel/ Voyage	svc	Loading Port (Arrival)	T/Time (Detail)
LOS ANGELES, CA 2018-05-17	HYUNDAI SHANGHAI 107W		HYUNDAI SHANGHAI 107W PS2 DIRECT		Г			BUSAN, KOREA 06/01/2018	16 days			
LOS ANGELES, CA 2018-05-17	HYUND	AI SHANGHAI 107W	PS2 BUSAN KOREA		l, A	LOUISE 019N	KI2	INCHEON, KOREA 06/08/2018	23 days			
LOS ANGELES, CA 2018-05-17	HYUND	AI SHANGHAI 107W	PS2	BUSAN S2 KOREA		HYUNDAI NEW YORK 078W	PS1	INCHEON, KOREA 06/15/2018	30 days			
LOS ANGELES, CA 2018-05-17	HYUND	AI SHANGHAI 107W	PS2	BUSAN KOREA	l, A	LOUISE 019N	KI2	INCHEON, KOREA 06/08/2018	23 days			
LONG BEACH, CA 2018-05-17	GUDR	NUN MAERSK 820S	PS4	DIREC	Г			BUSAN, KOREA 06/11/2018	26 days			
					_							



If you experience any difficulties, or would like to learn more, please contact us!

**General Phone Number:** 

800-7HYUNDAI

## **General Email Contacts**

East Coast Region: Midwest Region: Gulf / PN / SF Regions: West Coast (LOS) Region: <u>ecexport@hmm21.com</u> <u>mwexport@hmm21.com</u> <u>pnsfgulfexport@hmm21.com</u> <u>psexport@hmm21.com</u>

## Web Help Desk Contacts

East Coast & Midwest:

Ms. Sarah Twomey (Spvr) 469-522-4808 <u>sarah.twomey@hmm21.com</u>

West Coast & Gulf:

Mr. Sungmin Ma (Spvr) 469-522-4750 <u>sungminma@hmm21.com</u>